



Disaster Services

Bluegrass Area Chapter
1450 Newtown Pike
Lexington, Kentucky 40511
Disaster Class Availability
January 2012 through June 2012

Class	Day	Date	Time	Place
Client Casework: Providing Emergency Assistance	Saturday	January 28 April 28	9 am – 4 pm	Chapter
Disaster Frontline Supervisor/ Simulation	Saturday	March 31	9am - 4pm	Chapter
Disaster Services: An Overview * This course is a pre-requisite to all other courses * Module one should be completed online prior to the classroom course – See Reverse	Monday Tuesday Monday Tuesday Monday Tuesday	January 9 February 21 March 12 April 17 May 14 June 19	5pm – 6pm 6pm-7pm 5pm – 6pm 6pm – 7pm 5pm – 6pm 6pm – 7pm	Chapter
ERV: Ready, Set, Roll, Defensive Driving & Road Test	Saturday	June 2	9 am - 4 pm	Chapter
Fundamentals of Disaster Assessment * Must complete online training before classroom training- See Reverse	Thursday	February 2 April 19	5 pm – 9 pm	Chapter
Logistics	Saturday	March 10	9am – 4pm	Chapter
Psychological First Aid	Thursday	June 14	5 pm - 9 pm	Chapter
Public Affairs: Local and National	Saturday	May 5	9am – 4pm	Chapter
Shelter Operations and Simulation	Saturday	February 25 May 26	9 am – 4 pm	Chapter

Disaster Services: An Overview is the pre-requisite to every other disaster class.

Options for course registration:

1. Online at: <https://classes.redcross.org/Saba/Web/Main>
2. Call: 859-253-1331
3. Email: Karen H. (kmhaley@redcrosslexky.org) or Sarah T. (sarah@redcrosslexky.org)

DAT Meeting	Monday	January 9	6:00	Classroom A or B
DAT Meeting	Monday	February 13	6:00	Classroom A or B
DAT Meeting (Potluck)	Monday	March 12	6:00	Classroom A or B
DAT Meeting	Monday	April 9	6:00	Classroom A or B
DAT Meeting	Monday	May 14	6:00	Classroom A or B
DAT Meeting (Potluck)	Monday	June 11	6:00	Classroom A or B

All disaster volunteers are encouraged to attend DAT meetings for important training updates and to meet fellow volunteers!

Course Descriptions

Client Casework: Providing Emergency Assistance: This course is designed to train Red Cross caseworkers to conduct effective client interviews and provide appropriate assistance to help meet a client's immediate disaster-caused needs. Volunteers will learn to use basic forms and tools needed to provide assistance to clients, as well as making referrals when providing assistance. Client Casework replaces the Family Services: Providing Emergency Assistance course. This is a basic disaster course required to be a fully trained volunteer.

Disaster Frontline Supervisor/ Simulation: This course prepares leaders to take on a supervisory role during a disaster. You will practice your skills in leading teams to deliver high-quality service and maintain a climate of high worker satisfaction. Participants should have all the requirements and classes, training and experience in the area in which s/he would like to become a supervisor. Participation in this course is at the discretion of the Disaster Services Program. You must register at least one week in advance.

Disaster Services: An Overview: This is a basic level course that is required to become a fully-trained volunteer. The purpose of this course is to provide information about way participants can help their community prevent, prepare for and respond to emergencies and disasters. Participants also learn about volunteer opportunities at their local Red Cross Chapter. This course replaces Introduction to Disaster Services, Fulfilling Our Mission and Mass Care Overview. Participants who have taken all three other courses are not required to attend this course. *This course is a pre-requisite for all other courses.*

ERV: Ready, Set, Roll/ Defensive Driving/ Road Test: The purpose of the ERV course is to prepare Red Cross paid and volunteer staff to safely and effectively use an Emergency Response Vehicle (ERV) and its equipment to meet feeding and other service needs of those affected by disaster. This is a basic disaster course. **Defensive driving & road test** must be taken before driving the ERV, however, they can be taken at a later time if this date and time are not suitable. Speak to Sarah Gribbin about alternate arrangements. Required to drive the ERV are a valid driver's license, satisfactory Department of Motor Vehicle (DMV) report, completion of Disaster Services: An Overview course. This course is dependent on the chapter ERV being at the chapter. The course will be rescheduled if the ERV is out traveling.

Fundamentals of Disaster Assessment: This is a blended learning course consisting of two components- online (approx. 3 hours) and classroom (4 hours). Both pieces are required. The purpose of this course is to introduce the critical role of disaster assessment, explore related preparedness tasks, learn how to collect and communicate disaster assessment information, and become familiar with how disaster assessment information supports management and service delivery decisions. This is a basic disaster course and is required to be considered a fully trained disaster volunteer.

Logistics Overview and Simulation: The purpose of the overview portion of this course is to provide basic information about the activities and processes of the Material Support Services (Logistics) function in support of a Red Cross disaster relief operation. The Simulation Course provides participants an opportunity to practice the knowledge and skills needed to run a successful logistical operation in their local chapter.

Psychological First Aid: This course provides a framework for understanding the factors that affect stress responses in disaster relief workers and clients. It prepares all disaster workers to provide basic care, comfort and support to people who are experiencing disaster-related stress. This is a basic disaster course appropriate for all disaster volunteers and employees, and is strongly recommended for all DSHR volunteers who travel nationally.

Public Affairs: Local and National: The purpose of this course is to examine the scope and responsibilities of the public affairs activity, in order to provide a framework in which to provide your public affairs knowledge, skills and experience in local and national disaster relief operations. In addition this course is designed to introduce Red Cross communicators to the critical tasks necessary to initiate a chapter disaster public affairs response. Participants have the opportunity to engage in case-based scenarios, group exercises, practice activities and open discussions. This course is designed for anyone who may act as a spokesperson for a chapter disaster response.

Shelter Operations and Simulation: The purpose of this course is to prepare participants to effectively and sensitively manage shelter operations as a team, to meet the needs of people displaced as a result of disaster. Participants will also have an opportunity to practice the knowledge and skills needed to run successful shelter operations. This is a basic disaster course and required to become a fully trained volunteer.